

# Street Health

## CLIENT SURVEY RESULTS

In January 2017, more than 200 clients completed a survey about their experience using one or more of Street Health's services.

Their opinions and suggestions will guide future service delivery. **We thank the clients who participated in this year's survey.**

### Overall Feedback



97%

I'm very satisfied with the services I receive.



91%

Staff help me access services that are beneficial.



85%

I can deal more effectively with life's challenges.

### Results by Service

Community Mental Health



98%

My Case Manager helps me better manage my mental health.

Harm Reduction



91%

The services and supplies I receive meet my needs.

Nursing



90%

I obtain help when in urgent need or crisis.

Front Desk



87%

I receive respectful and non-judgmental service.

Identification (ID)



82%

My life has improved as a result of obtaining ID.

416-921-8668

[info@streethealth.ca](mailto:info@streethealth.ca)

[www.streethealth.ca](http://www.streethealth.ca)

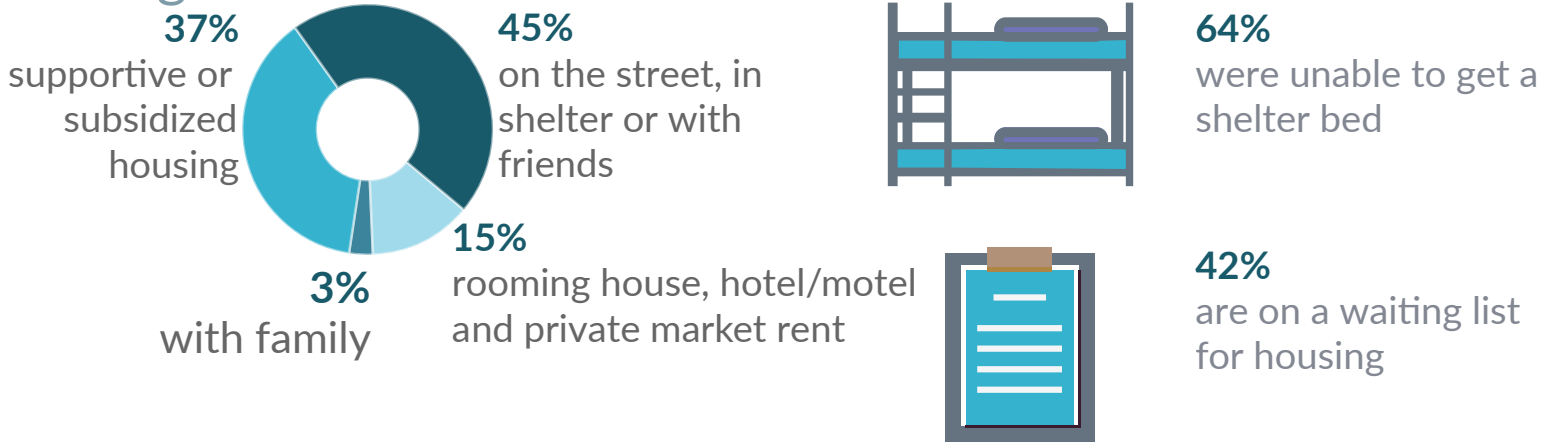
# Street Health

338 Dundas Street East, Toronto ON, M5A 2A1

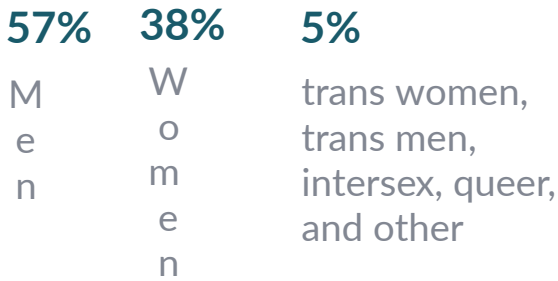
StreetHealthTO  
 @StreetHealthTO

# Our Clients

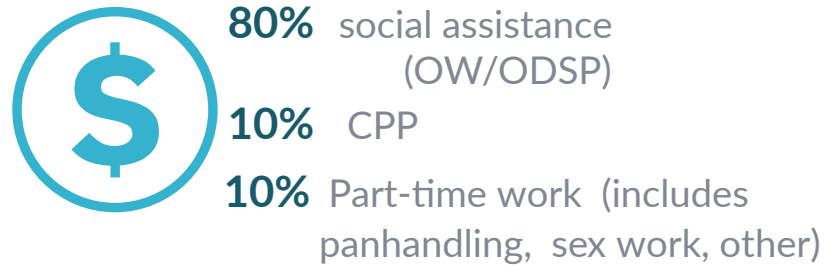
## Living Situation



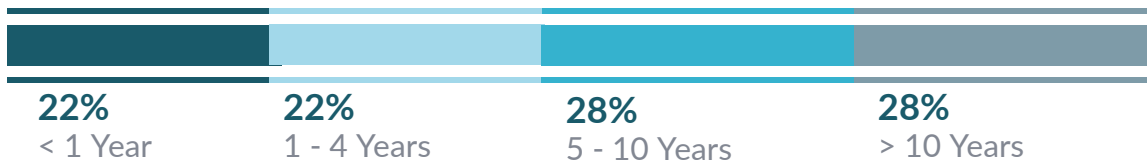
## Gender



## Income



## Years of Using Street Health Services



# Our Commitment to Listen to Clients



You want expanded service hours.



You need more obvious ways to make suggestions or complaints.



You recommend expanded outreach to other neighborhoods.



You want more group programs and volunteer opportunities.



You want access to a housing worker.

Watch for more information as Street Health uses this client feedback to help guide our service delivery.