



MAKING A DONATION TO STREET HEALTH IS NOW EASIER THAN EVER!

You can make a donation to Street Health through a secure online donation system. Go to CanadaHelps.org and type Street Health in "search".

OR...

Click on the "Donate Now" button on our website located at streethealth.ca, scroll down, and click on the CanadaHelps.org link.

Exciting features include a monthly giving option or making your donation in honour or in memory of someone special. VISA and Master Card are accepted.

A charitable tax receipt will be immediately issued through email by CanadaHelps.org.



YES, I WOULD LIKE TO SUPPORT STREET HEALTH'S NURSING OUTREACH PROGRAM

I want to help provide vital services for those people living on the street. Enclosed is my donation of:

\$35 \$50 \$80 \$100 \$250 I would prefer to give

My payment preference is:

Cheque Enclosed (please make payable to Street Health)

Master Card # _____ Expiry Date /

Visa # _____ Expiry Date /

Name: _____

Address: _____

City: _____ Postal Code: _____

Donations of \$100 or more or joining our monthly giving program will entitle you to a complimentary copy of The Street Health Report 2007.

BECOME A MONTHLY DONOR I WOULD LIKE TO BECOME PART OF THE STREET HEALTH FAMILY!

Please process my monthly donation for:

\$20 \$35 \$50 \$100 I prefer to give _____

Master Card # _____ Visa # _____

Expiry Date _____

If you would prefer to have your donation debited from your bank account on a monthly basis, please include a blank cheque marked "VOID" with this donor reply coupon. All banking information is kept confidential.

Please detach this coupon and send with donation.

All donations are tax deductible.

Charitable Registration # 11920-0541-RR0001



338 Dundas Street East, Toronto ON, M5A 2A1

(416) 921 8668

info@streethealth.ca

www.streethealth.ca



25th Anniversary StreetHealth

Together We Can Make It Work



ANNUAL REPORT 2010-2011

25TH ANNIVERSARY OF STREET HEALTH

It was 1986 when a diverse team of four nurses came together for the first time. Although each nurse came from a different background, they each shared a passion and vision for how they could improve the lives of homeless people in Toronto. For three years they volunteered their time and energy to running "low-tech" nursing clinics in the Toronto Friendship Centre drop-in located at the corner of Dundas and Sherbourne streets. Through some savvy political advocacy, the provincial government first awarded funding for this fledgling agency in 1989 and Street Health Community Nursing Foundation was officially born.

These early days at Street Health were challenging. A small office space, set up in the basement of the church provided less than ideal working conditions. Yet the Street Health nurses maintained their passion and fervour for their work in attempting to meet the needs of a very impoverished community.

Over the past 25 years, Street Health has undergone massive growth and change. We have added case workers to our staff in order to address the countless people struggling with mental health issues; we have introduced the first identification replacement program that we

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know of in Canada. Access to Health Cards for the Homeless assists homeless people with the task of applying for health cards and the other personal identification they need in order to access health and social services. We have also added the ID Safe program which offers homeless people a place to store their important identification documents that were often being lost or stolen.

Although a relatively popular premise today, "harm reduction" as an approach to working with people who use illicit drugs was embraced by Street Health in its early days. It is still seen as a way to help people live healthier lives. Street Health was among the first agency in downtown Toronto to distribute clean needles to injection drug users.

At Street Health we feel strongly that providing programs and services alone will not alleviate the hardships experienced by those who live on the margins. We have proudly participated in many of the milestones in the war against poverty in Ontario. Our involvement in Toronto

Disaster Relief Coalition helped push the municipal government to declare homelessness a National

Disaster in 2001. With this declaration came an immediate flow of federal funding for services across the country for those who are homeless.

Although today there are numerous services in Toronto that are geared toward helping the home-

WE WILL CONTINUE TO STAY TRUE TO OUR ROOTS BY ADVOCATING FOR THOSE LESS FORTUNATE BY RAISING ISSUES RELATED TO HOUSING AND HEALTH AND BY PROVIDING A COMPASSIONATE PLACE FOR PEOPLE TO TURN. THIS IS OUR ROLE IN THE COMMUNITY- THIS IS WHAT PEOPLE HAVE COME TO EXPECT FROM STREET HEALTH.

less, Street Health was one of the first and remains focused on individual client values and needs. We will continue to stay true to our roots by advocating for those less fortunate by raising issues related to housing and health and by providing a compassionate place for people to turn. This is our role in the community- this is what people have come to expect from Street Health. No one could have guessed

that those four nurses so long ago would start a powerful movement that is Street Health today. I am very proud to be part of such a rich history. Happy 25th anniversary Street Health and here's to another 25!



LAURA COWAN
Executive Director



OUR PROGRAMS & SERVICES

NURSING PROGRAM

Staff nurses work with volunteer RNs and NPs to operate scheduled clinics in drop-in centres and shelters. In addition, nursing outreach is designed to locate people living on the street who generally avoid mainstream services. The nurses advocate for clients on an individual basis and challenge systemic barriers which prevent every person's right to appropriate, accessible and timely health care despite their individual circumstances.

COMMUNITY MENTAL HEALTH PROGRAM

Street Health's community mental health program provides support for people who are homeless or under-housed and experiencing serious mental health issues. Community Mental Health Workers assist people in trying to access basic needs such as shelter and housing, income, health care, which are fundamental determinants of health. Other support includes crisis intervention, outreach, informal counselling, and legal support as well as facilitating access to other community resources.

CRISIS OUTREACH SERVICES FOR SENIORS (COSS)

The COSS project is aimed at providing mobile crisis intervention and outreach to seniors (65+) who are not connected to services in high priority neighbourhoods. COSS offers on-call, 7 day-a-week mobile crisis intervention and outreach service focused on seniors who have mental illness and/or addictions in the south-east area

of Toronto in partnership with four other social service agencies.

HARM REDUCTION PROGRAM

The street outreach team provides clients with referrals and peer support related to the harms associated with substance use. The program includes needle distribution, safer crack kit distribution, street outreach service, and support for sex workers.

THE SAFER STROLL PROJECT

Safer Stroll peer outreach and educational program is aimed at breaking down barriers sex-working women face when accessing health and social services. The program provides educational workshops on topics such as self defence and healthy lifestyle choices.

I.D. REPLACEMENT - ACCESS TO HEALTH CARDS FOR THE HOMELESS

Safer Stroll peer outreach and educational program is aimed at breaking down barriers sex-working women face when accessing health and social services. The program provides educational workshops on topics such as self defence and healthy lifestyle choices.

ID SAFE

Homeless and under-housed individuals can easily lose their identification due to unstable living conditions. The ID Safe program is currently storing personal identification for over 550 people, helping them to maintain access to services which require proof of identification.

RESEARCH

Street Health has focused our research efforts on evaluating the effectiveness of existing programs

and services as well as using research as a tool for advocacy for Street Health and for other community agencies and coalitions working to address issues of homelessness.

COMMUNITY HEALTH PROMOTION

Street Health has been involved in a number of initiatives over the past year that addresses poverty and homelessness including The Hunger Inquiry, an investigation into the hunger issues and food shortages within the GTA.

MAIL SERVICE

Homeless people by definition lack the postal address required to qualify for certain services. Street Health will provide a mailing address and handle a person's mail.

CLOTHING AND SLEEPING BAG DISTRIBUTION

Clean, donated clothing and sleeping bags are distributed to those in need.



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Marty Thompson

ACCESS ID PROGRAM & ID SAFE

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Myra Piercey
Lennox Holdford

HEALTH PROMOTION

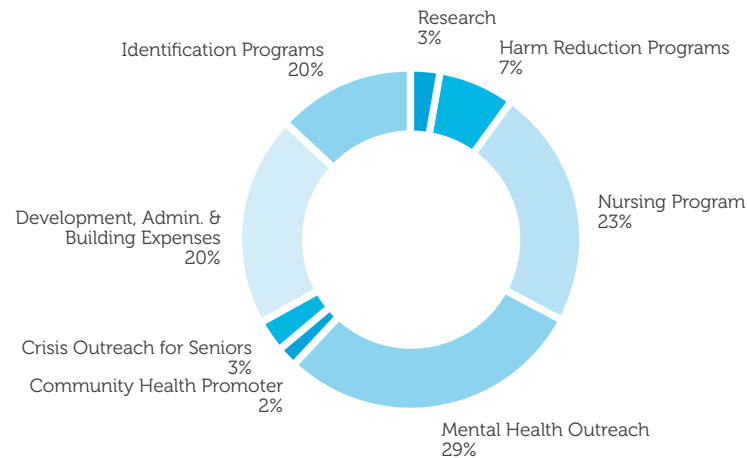
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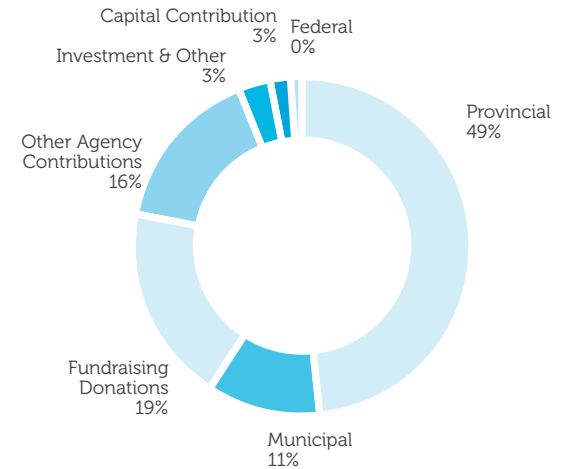
FINANCE

At Street Health, each dollar is carefully accounted for to ensure that we are providing the highest level of support and services possible to our clients, as while being a sustainable organization. We have some stable core funding, however, donations and grants allow us to add new and innovative services for our clients, while continuing to provide high quality care.

PROGRAM EXPENDITURES 2010-2011



STREET HEALTH REVENUE 2010-2011



FUNDRAISING 2010-2011

Development planning at Street Health allows our existing programs to flourish, makes possible new initiatives, and ensures long-term organizational growth.

If you are interested in hearing more about our efforts, please contact us at **(416) 921-8668 ext. 229** or by email at info@streethealth.ca.

On behalf of all of us at Street Health, thank you for answering our call for help!

StreetHealth
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